



December 23, 2014

Volume 18, Issue 26

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Calendar

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Martin Luther King Jr. Day	19
State employees board meeting	8
Public school board meeting	29
State Police board meeting	29

## Happy Holidays from ORS

- On The Horizon
- Valentine's Day - February 14
  - Washington's birthday - February 16

- Quick Links
- [ORS Member Website](#)
  - [ORS Employer Website](#)

Commonly Used Acronyms

AST	Application Support Team
BLA	Business Leadership

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## 2014 in photos

	Assembly ( <i>EPC, BPOs, and BPLs</i> )
BPD	Benefit Plan Design
BPL	Business Process Leader
BPO	Business Process Owner
CE	Customer Education
CS	Customer Service
DB	Defined Benefit
DC	Defined Contribution
DTMB	Department of Technology, Management and Budget
EPC	Executive Process Council ( <i>Phil, Laurie H, Laurie M, Anthony, and Kerrie</i> )
EPO	Executive Process Owner
ER	Employer Reporting
ORS	Office of Retirement Services
PRIM	Preretirement Information Meeting ( <i>public school employees</i> )
PRO	Preretirement Orientation ( <i>state employees</i> )
PS	Process Support
SME	Subject Matter Expert
UAT	User Acceptance Testing



Click [here](#) to check out the 2014 fun.

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**ORS Strategic Intents**



- **Forge Operational Excellence**
- **Instill Customer Confidence**
- **Engage Hearts and Minds**

**ORS Purpose:**  
We are an innovative

retirement  
organization driven to  
empower our  
customers for a  
successful today and  
a secure tomorrow.

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Thanks for reading!!



**Note:** Because some of the links in this newsletter point to network resources, some of the links may not work if you are reading this outside of the organization.