



Serving Oakland County Residents and Employers During the COVID-19 Pandemic

These have been uncertain times, but our goal of helping job seekers and employers, many of them your constituents in Oakland County, has not changed over the past several months. While our doors are physically closed to help assure the health and safety of our staff and customers, we remain open and continue to provide virtual and telephone services to job seekers and businesses.

Job Seekers

One-on-One Virtual Career Advising – We work with individuals over the telephone and through virtual meetings online to develop resumes that garner attention, as well as provide interviewing tips to land their next jobs.

Virtual Workshop Program – Our offices have transitioned a number of popular in-person workshops into virtual sessions, accessed via the internet. Topics include resume development, virtual interviews, LinkedIn best practices, gig jobs, career transitions and budgeting.

Financial Coaching – We have partnered with the Oakland Livingston Human Service Agency (OLHSA) to provide people who are struggling with free, one-on-one, confidential financial coaching and support services.

Summer Young Professionals Program – We are providing young people ages 18-24 years-old with free, online-based certificate training opportunities for in-demand jobs in the IT, manufacturing and health care fields.

Hot Jobs/Hiring – Our team reviews hundreds of job postings from employers each week and shares a large cross-section of them on our website and social media, as well as Oakland County's website: OakGov.com.

Employers

Virtual Job Fairs – We are helping companies recruit desperately needed talent for a variety of positions by hosting virtual job fairs to connect candidates with company representatives.

Business Resource Network – We are offering employers the opportunity to join our Business Resource Network program designed to help employees resolve barriers that may be impacting their return to work.

Work Share Program – Our team has hosted information sessions for employers to introduce them to the State of Michigan program that enables employers to better react to customer demand and staffing requirements, as the state reopens.

Going PRO Talent Fund – Our offices have begun discussions with employers regarding their training needs for 2021. Given their challenges during the COVID-19 pandemic, many are interested in the Going PRO Talent Fund. Employer-focused training dollars from this program will be critical to meeting their training needs for new and existing employees next year.

Moving Forward

As employers reopen in a phased manner, we look forward to resuming our in-office services, adhering to strict social distancing and cleaning procedures.

This includes resuming our work as lead administrators for career assistance programs for adults, dislocated workers and youth, as well as RESEA and PATH participants. This also includes local management of the ReConnect and Future for Frontliners programs.

Answering the State of Michigan's Call for Help

- Most of our focus has been on assisting the State of Michigan address the unprecedented surge of unemployment benefit issues.
- We have dedicated nearly 70 of our frontline staff to this effort since April. Each of them completed special training to access the UIA system.
- To date, our team has handled more than 250,000 calls from people who are having problems with the unemployment benefit system. Their work has been nothing less than extraordinary. In many cases, they have been able to solve issues for their customers.

Unemployment benefit issues we can typically address:

- Filing unemployment benefits claims
- Assisting with fraud/identity theft reports
- Identity verification
- MIWAM login issues

Issues we cannot address:

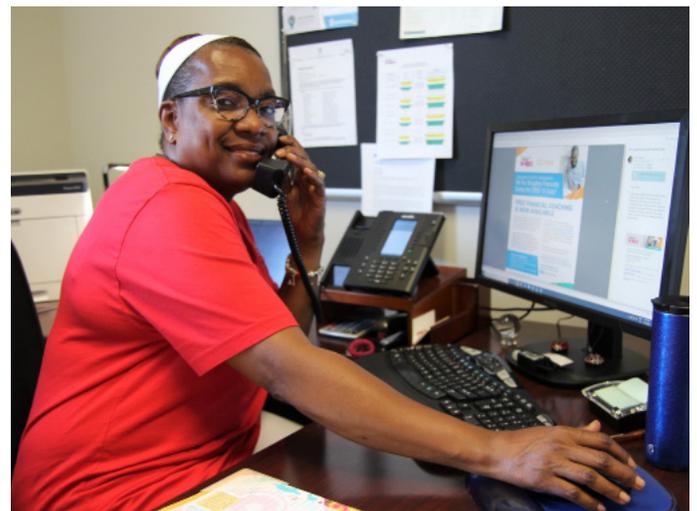
- Social Security Administration (SSA) issues
- All other non-monetary issues

For More Information, visit:

OaklandCountyMIWorks.com

To connect your nearest Oakland County Michigan Works! Service Center, call **1-248-858-5520**

  @OaklandMIWorks



A Proud Partner of the American Job Center Network

Equal Opportunity Employer: Program auxiliary aids and services are available upon request to individuals with disabilities | Michigan Relay Center or 711

Funded by: David Coulter, Oakland County Executive, Oakland County Workforce Development Board, Michigan Department of Labor and Economic Opportunity