



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

STEVE ARWOOD  
DIRECTOR

November 21, 2013

*Sent via: Electronic Email*

- To: Honorable Members of the Michigan Senate Regulatory Reform Committee, Economic Development, and Appropriations Subcommittee for Licensing and Regulatory Affairs; and,
- To: Honorable Members of the Michigan House of Representatives Regulatory Reform Committee, Commerce Committee, and Appropriations Subcommittee for Licensing and Regulatory Affairs.

Attached is a summary of the Fiscal Year 2012/2013 results for application processing legislation passed in 2004 for the Department of Licensing and Regulatory Affairs. The report is available on the department's website at [www.michigan.gov/lara](http://www.michigan.gov/lara) by linking to "All About LARA," to "Legislative Reports," and "MCL Reports."

The results encompass reports required by the following statutes:

**Corporations, Securities & Commercial Licensing Bureau**

- 2004 PA 260 Amendment to Professional Investigators
- 2004 PA 270 Amendments to Private Security and Security Alarm System Contractors
- 2004 PA 276 Amendments to the Polygraph Examiners Licensing Act
- 2004 PA 264 Amendments to the Occupational Code

**MIOSHA**

- 2004 PA 261 Amendments to the Asbestos Abatement Act
- 2004 PA 262 Amendments to the Asbestos Workers Accreditation Act


**Bureau of Construction Codes**

- 2004 PA 265 Amendments to the Boiler Act
- 2004 PA 268 Amendments to the Plumbing Act
- 2004 PA 269 Amendments to the Elevator Safety Act
- 2004 PA 271 Amendments to the Mechanical Contractors Act
- 2004 PA 275 Amendments to the Electrical Contractors Act

**Liquor Control Commission**

- 2004 PA 266 Amendments to the Liquor Control Act

Sincerely,



Steve Arwood  
Director

# DEPARTMENT OF LICENSING and REGULATORY AFFAIRS

## APPLICATION PROCESSING FY 2012-2013

### CORPORATIONS, SECURITIES & COMMERCIAL LICENSING BUREAU

OCCUPATION	STATUTORY REFERENCE	PROCESSING TIMEFRAME	APPLICATIONS PROCESSED TIMELY	RENEWALS PROCESSED TIMELY	APPLICATIONS DENIED	NOT ISSUED TIMELY	AMOUNT REFUNDED FOR NON COMPLIANCE
Professional Investigators	2004 PA 260	90 Days	106	352	0	0	\$0.00
Security Guard	2004 PA 270	180 Days	75	111	0	0	\$0.00
Security Alarm	2004 PA 270	180 Days	52	162	0	0	\$0.00
Polygraph Examiners	2004 PA 276	90 Days	6	23	0	0	\$0.00
Accountancy Firms	2004 PA 264	90 Days	70	720	0	0	\$0.00
Barber College/Shops	2004 PA 264	90 Days	150	1,126	0	0	\$0.00
Builder Company	2004 PA 264	90 Days	807	186	0	0	\$0.00
Collection Agency	2004 PA 264	90 Days	144	150	0	0	\$0.00
Cosmetology							
School/Shops	2004 PA 264	90 Days	1,109	6,368	0	0	\$0.00
Hearing Aid Dealer	2004 PA 264	90 Days	46	16	0	0	\$0.00
Funeral Home	2004 PA 264	90 Days	40	216	0	0	\$0.00
Real Estate Broker	2004 PA 264	30 Days	1,099	2,170	0	0	\$0.00

**Bureau Totals** 3,704 11,600 0 0 \$0.00

Renewals: The Bureau does not have the technology to identify the processing time for renewal applications, however, the renewal process is highly automated and licensees renewing on-line or by mail are issued a license within ten business days unless they are incomplete. Renewal applications placed on hold (do not automatically generate because they did not meet criteria to renew) are reviewed within 30 days of receipt and incomplete notices are mailed.

# DEPARTMENT OF LICENSING and REGULATORY AFFAIRS

## APPLICATION PROCESSING FY 2012-2013

### MICHIGAN LIQUOR CONTROL COMMISSION

License Type	Statutory Reference	Average Application Processing Timeframe •	Applications Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely *	Amount Refunded for Non-Compliance ❖	Amount Discounted (15%) for 2012-2013 Renewals
On-premises Licenses	2004 PA 266	90 Days	490	9,205	37	0	\$13,650	\$1786.65
Off-premises Licenses	2004 PA 266	90 Days	369	7,909	45	0	\$1,009	\$219.90
Non-Retail Licenses	2004 PA 266	90 Days	2,091	3,682	24	0	0	0
Special 24-hr Licenses	2004 PA 266	90 Days	7,192	n/a	25	1	0	0
<b>Commission Totals</b>			<b>10,142</b>	<b>20,796</b>	<b>131</b>	<b>1</b>	<b>\$14,684</b>	<b>\$2,006.55</b>

• Counts include only requests (applications) in which monies may be collected over and above a non-refundable investigation fee.  
 \* The *Not Timely Issued* column reflects only those applications RECEIVED & COMPLETED in FY 2013. The *Amount Refunded for Non-Compliance* column was based on 17 on-premises applications and 6 off-premises applications received in previous fiscal years, but COMPLETED in FY 2013.  
 ❖ The percentage of applications that failed to meet the timeframe was .15% for retail applications processed during the year. The M&W and Special License applications met the timeframe 100% during the year (with the exception of 1 Special License, which was omitted in error).

# DEPARTMENT OF LICENSING and REGULATORY AFFAIRS

## APPLICATION PROCESSING FY 2012-2013

### Bureau of Construction Codes

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Boiler Installer	2004 PA 265	90 Days	23	1,917	0	0	\$0.00
Boiler Repairer	2004 PA 265	90 Days	5	122	0	0	\$0.00
Boiler Permits-Install	2004 PA 265	90 Days	2,750	n/a	0	0	\$0.00
Boiler Permits-Repair	2004 PA 265	90 Days	412	n/a	0	0	\$0.00
Plumbing Contractor*	2004 PA 268	90 Days	51	2,689	0	0	\$0.00
Master Plumber*	2004 PA 268	90 Days	41	4,087	0	0	\$0.00
Electrical Contractor*	2004 PA 275	90 Days	165	5,549	0	0	\$0.00
Fire Alarm Contractor*	2004 PA 275	90 Days	9	217	0	0	\$0.00
Sign Specialty Contractor*	2004 PA 275	90 Days	3	144	0	0	\$0.00
Elevator Contractor	2004 PA 269	90 Days	9	85	0	0	\$0.00
Elevator Permits-Installation	2004 PA 269	90 Days	2,020	n/a	0	0	\$0.00
Elevator Permits-Alteration	2004 PA 269	90 Days	1,381	n/a	0	0	\$0.00
Mechanical Contractor*	2004 PA 271	90 Days	178	8,581	0	0	\$0.00
<b>Bureau Totals</b>			<b>7,047</b>	<b>23,391</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>

\*3-year licenses

# DEPARTMENT OF LICENSING and REGULATORY AFFAIRS

## APPLICATION PROCESSING FY 2012-2013

### MICHIGAN OCCUPATIONAL SAFETY AND HEALTH ADMINISTRATION

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Asbestos Contractor	2004 PA 261	15/90 days	36	163	16	0	0
Training Course Provider	2004 PA 262	60 days	11	159	0	0	0
Accreditation	2004 PA 262	not specified	1,161	3,718	142	0	0
<b>Agency Totals</b>			<b>1,208</b>	<b>4,040</b>	<b>158</b>	<b>0</b>	<b>\$0.00</b>